

Auto Insurance Claims Adjuster Job Description

- Negotiating liability exposures and claimant carriers on behalf of policyholders
- Educating and assisting the insured on claimants' policy and the claims process
- Efficiently resolving issues of bodily injury claims
- Working cooperatively with claimants or clients to arrange vehicle inspections
- Actively serving as an arbitrator between the company and customers who had experienced loss
- Assisting and participating in the collection and gathering of data and information for cases that will appear in court for various reasons
- Negotiating settlements for bodily injuries as a result of an accident either directly with the claimant or with the claimant's attorney
- Analyzing case files for clients in order to determine the level of loss and compensation
- Participating in the organization's insurance adjuster training program
- Staying up-to-date with the latest auto repair information, trends, or techniques.